

GOVERNANCE



For many organizations directing the IT related suppliers is difficult. ViQiT ensures that you get control over IT-projects and keep it. By organizing the Commissioning and Governance processes, organizations can control the entire process of directing internal and external suppliers, thus improving their role as principal.

Why Governance?

Clients often ask themselves how they can improve the performance of their internal and external suppliers in their IT projects. This being a timely delivery of high quality software. By implementing Governance processes ViQiT can provide you with the right information and tools. This helps you to get your information supply and subsequently your IT projects structurally under control. We do this by implementing the correct Governance processes.

For us Governance means that clients have control over their IT activities. The need for more control over your IT activities can find its cause in various drivers. For example when

your organization outsources the entire IT operations or if the projects do not deliver as expected. Outsourcing of the work does not, as it is, lead to a reduction in responsibility for the client, but to a clarification of their role.

Governance ensures that the agreements between you and your internal or external suppliers are clearly defined and are met. Governance is comprehensive, as you can see in figure 1. The ViQiT approach is based on the metaphorical expression 'Temple of Commissioning'. This outlines the relationship between the activities of your organization and Governance. This figure is from the book 'Succes met Opdrachtgeverschap' (Success with Commissioning), of which a ViQiT colleague is one of the authors. ▶

“The Ministry of Foreign Affairs needed support in the design and implementation of Innovation Management policies. We also wanted to get control on our internal IT demand. We wanted to cooperate with a knowledge partner, who could provide us access to their knowledge base and could advise us in ongoing programs and projects. We realized all this with the help of ViQiT.”

Peter Luijendijk
Manager IV, Ministry of Foreign Affairs,
The Netherlands

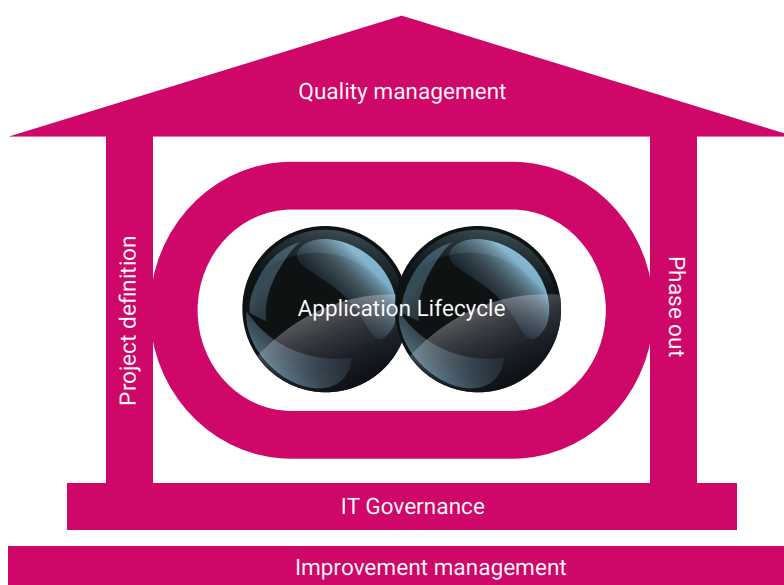


Figure 1:
Temple of Commissioning



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How do we help you with Governance?

Our services in this field strongly depend on the situation in your organization. Governance controllers are regularly confronted with specific topics like supplier management during tenders, selection of suppliers and contract management. But also quality management in systems development, acceptance of system delivery and quality management for your system – and application management. ViQiT executed all these activities in close cooperation with you.

What does ViQiT do Governance services?

ViQiT makes the difference. Governance by ViQiT means tangible products with real direct value for your organization. We develop these products in cooperation with your colleagues. The starting point often is a quick scan. This provides you with insight in what goes well and what can be improved in a very limited timeframe. Of course we also provide support in implementing the improvements. To keep the organization focused we perform a periodic process checks to assess if the improvement points are addressed and if all implications are clear. And what if a quick scan reveals so much that you would like to dig deeper? In that case an audit of the Governance process may bring the solution.

Does the Governance process not yet formally exist in your organization? ViQiT helps you with the implementation of this Governance function. We can provide you for example with a total solution. Including all processes, handbooks, competent Governance specialists, etc.. But of course we can also help you out with some of the components. Either way: you keep control!

We can imagine that you would like to know more about ViQiT's services regarding Governance. Do not hesitate to contact us, we will be happy to discuss this with you.

The services ViQiT provides:



Consultancy

We advise about the various elements of Governance, e.g. analysis – and implementation of improvements in your governance process and the corresponding approach.



Staffing

ViQiT performs work and activities regarding Governance based on a time and material calculation. We perform roles as governance specialist, head of the governance office or staff member of the governance office.



Sourcing

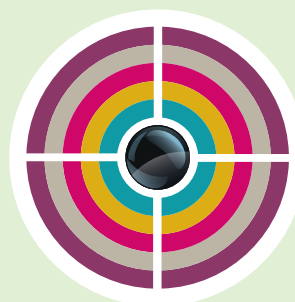
You outsource your Governance activities to ViQiT on a fixed price basis. E.g. we can set up your governance office and ensure the embedding in your organization.









Training and coaching

ViQiT trains your colleagues and coaches them during the execution of activities. We offer standard training as well as tailor made modules based on specific requirements, e.g. the workshop 'Good Commissioning and Governance'.

What we do in IT:



-  Client
-  Project definition
-  Application Lifecycle
-  Governance
-  Improvement management
-  Quality management

ViQiT

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